

3 February 2022

## Informational Notice: DSB UAT intermittent errors between 05:59 AM UTC and 06:08 AM UTC 3rd February 2022

Audience: DSB UAT Users

## **Notification details:**

This is an informational notice to those UAT users who received intermittent errors when sending create and search requests between 05:59 AM UTC and 06:08 AM UTC February 3rd 2022. The DSB would like to apologise for any disruption this may have caused.

Users who experienced this error are advised to resubmit any transactions that have failed so they can be reprocessed by the system.

The DSB is currently investigating the root cause of this issue, if further assistance or clarification is needed regarding this notification please revert back to us and we will respond accordingly.

Regards,

**DSB Technical Support Team**